

00;00;10;20 - 00;00;14;26

Speaker 1

Um. Hi. Can you start off by stating your name?

00;00;15;08 - 00;00;16;27

Speaker 2

Yes. My name is Mike Hacker.

00;00;17;26 - 00;00;24;04

Speaker 1

Um, hi. Nice to meet you. Um, and can you share your occupation?

00;00;25;00 - 00;00;26;16

Speaker 3

Well, I used to work as a technical.

00;00;26;16 - 00;00;28;28

Speaker 2

Writer at NASA's Ames, but I resigned uh.

00;00;29;06 - 00;00;30;06

Speaker 3

About four years ago.

00;00;32;07 - 00;00;36;13

Speaker 1

Um. Okay. How did you find out about caller?

00;00;37;17 - 00;00;38;18

Speaker 2

I think I found out.

00;00;38;18 - 00;00;39;22

Speaker 3

Through the church I.

00;00;39;22 - 00;00;41;22

Speaker 2

Attend Los Altos, United Methodist.

00;00;41;22 - 00;00;43;29

Speaker 3

Church. And that church.

00;00;43;29 - 00;00;44;12

Speaker 2

And the.

00;00;44;12 - 00;00;44;29

Speaker 3

Church where we're.

00;00;44;29 - 00;00;45;29

Speaker 2

At right now.

00;00;45;29 - 00;00;47;00

Speaker 3

Were the two churches.

00;00;47;00 - 00;00;52;08

Speaker 2

That came together to found Hope's Corner initially. Yeah. Yeah. Um.

00;00;53;02 - 00;00;56;26

Speaker 1

Can you tell me a little bit about how Hoops Corner functions?

00;00;58;06 - 00;01;03;08

Speaker 3

Yeah, it's sometimes it's chaotic, but we're practically all volunteers.

00;01;03;08 - 00;01;05;05

Speaker 2

We only have two part time employees.

00;01;05;05 - 00;01;07;19

Speaker 3

So everyone that you see here is a volunteer.

00;01;07;20 - 00;01;10;09

Speaker 2

Pretty much. And without volunteers.

00;01;10;09 - 00;01;11;19

Speaker 3

We we wouldn't operate.

00;01;11;19 - 00;01;15;15

Speaker 2

So we're thankful for all the volunteers who come out. And we do have.

00;01;15;15 - 00;01;16;01

Speaker 3

Breakfast.

00;01;16;01 - 00;01;17;17

Speaker 2

On Saturday mornings, which.

00;01;17;17 - 00;01;19;14

Speaker 3

We've had since every Saturday.

00;01;19;14 - 00;01;25;25

Speaker 2

Since, uh, September of 2011. And we started serving lunches.

00;01;25;25 - 00;01;26;27

Speaker 3

I forget the date, but it was.

00;01;26;27 - 00;01;30;22

Speaker 2

During the pandemic on Wednesday lunch that has since become a Wednesday.

00;01;30;22 - 00;01;31;10

Speaker 3

Breakfast.

00;01;32;06 - 00;01;33;09

Speaker 2

And in addition.

00;01;33;09 - 00;01;35;03

Speaker 3

To that, we've got our shower program.

00;01;35;03 - 00;01;35;16

Speaker 2

Which.

00;01;36;13 - 00;01;44;18

Speaker 3

Has two handicap accessible showers, which are great for folks who, especially people on wheelchairs or on with walkers.

00;01;45;00 - 00;01;46;03

Speaker 2

And people.

00;01;46;03 - 00;01;47;03

Speaker 3

With scooters.

00;01;47;03 - 00;01;53;07

Speaker 2

They've got benches and so forth. And then we also have um, uh, laundry program to go.

00;01;53;07 - 00;01;54;06

Speaker 3

With the showers where.

00;01;54;06 - 00;01;56;03

Speaker 2

People can have a mesh.

00;01;56;03 - 00;01;56;22

Speaker 3

Bag filled.

00;01;56;22 - 00;01;57;28

Speaker 2

With clothing washed.

00;01;58;18 - 00;01;59;12

Speaker 3

While they're here.

00;01;59;24 - 00;02;01;01

Speaker 2

So we're kind of trying to.

00;02;01;01 - 00;02;06;29

Speaker 3

Provide different services for people. We also have a bike program, too, where we provide refurbish bicycles.

00;02;06;29 - 00;02;08;10

Speaker 2

That come from the Silicon Valley.

00;02;08;10 - 00;02;08;26

Speaker 3

Bicycle.

00;02;08;26 - 00;02;10;25

Speaker 2

Exchange and we'll see.

00;02;10;25 - 00;02;16;05

Speaker 3

Some folks out here today who are bringing bikes that have make minor repairs, that sorts.

00;02;16;05 - 00;02;17;04

Speaker 2

Of things. And we help with.

00;02;17;04 - 00;02;17;21

Speaker 3

That to.

00;02;19;07 - 00;02;26;14

Speaker 1

Run. Um, you tell me about yeah.

00;02;26;14 - 00;02;27;11

Speaker 2

Our mission really.

00;02;27;11 - 00;02;29;03

Speaker 3

Is to provide nutritious.

00;02;29;03 - 00;02;30;19

Speaker 2

Meals and hot showers.

00;02;30;19 - 00;02;31;09

Speaker 3

To to.

00;02;31;09 - 00;02;32;10

Speaker 2

People in need.

00;02;33;20 - 00;02;35;14

Speaker 3

One of the key things that we focus.

00;02;35;14 - 00;02;40;23

Speaker 2

On is trying to be welcoming to people. We don't turn anyone away. So anyone who comes here.

00;02;40;23 - 00;02;41;29

Speaker 3

Is, is welcome.

00;02;41;29 - 00;02;43;06

Speaker 2

To come for a meal. And.

00;02;43;27 - 00;02;45;20

Speaker 3

Um, we try to treat.

00;02;45;20 - 00;02;48;08

Speaker 2

People with dignity. That's one of the things that we focus on.

00;02;48;14 - 00;02;49;26

Speaker 3

The idea is that we give.

00;02;49;26 - 00;02;50;09

Speaker 2

Them hope.

00;02;50;09 - 00;02;51;07

Speaker 3

For a better future.

00;02;51;07 - 00;02;52;15

Speaker 2

By providing the services.

00;02;52;15 - 00;02;53;09

Speaker 3

That we provide.

00;02;55;20 - 00;03;02;15

Speaker 1

Yeah, that's right. Um, what's the biggest challenge at corner Ooh.

00;03;03;07 - 00;03;07;11

Speaker 2

Biggest challenge? Well, the need always seems to be.

00;03;07;11 - 00;03;08;08

Speaker 3

There, so.

00;03;08;08 - 00;03;09;12

Speaker 2

Trying to make sure that.

00;03;09;12 - 00;03;09;20

Speaker 3

We.

00;03;09;20 - 00;03;11;27

Speaker 2

Fulfill all the needs that we can through.

00;03;11;27 - 00;03;12;02

Speaker 3

Our.

00;03;12;02 - 00;03;14;21

Speaker 2

Programs. We've been very.

00;03;14;21 - 00;03;15;29

Speaker 3

Lucky to do well.

00;03;15;29 - 00;03;19;24

Speaker 2

With volunteers. And, uh, fortunately, the community has been very.

00;03;19;24 - 00;03;20;15

Speaker 3

Supportive of.

00;03;20;15 - 00;03;24;10

Speaker 2

Hope's Corner, which has been a big help. Um.

00;03;25;13 - 00;03;26;02

Speaker 3

Yeah, I guess just.

00;03;26;02 - 00;03;28;02

Speaker 2

Keep coming in with, uh, coming up.

00;03;28;02 - 00;03;29;07

Speaker 3

With the people.

00;03;29;07 - 00;03;35;26

Speaker 2

The volunteers, and since we are nearly an all volunteer organization, to make everything happen through volunteers.

00;03;36;16 - 00;03;37;05

Speaker 3

Is probably the.

00;03;37;05 - 00;03;38;04

Speaker 2

Biggest challenge, I.

00;03;38;04 - 00;03;38;16

Speaker 3

Guess.

00;03;38;22 - 00;03;41;12

Speaker 2

And somehow, sometimes it seems like it's not going to work.

00;03;41;12 - 00;03;43;05

Speaker 3

Out, but somehow it always does.

00;03;43;05 - 00;03;45;05

Speaker 2

People pitch in and fill in where needed.

00;03;48;07 - 00;03;53;21

Speaker 4

Oh, yes, it's very, um, what are some.

00;03;53;21 - 00;03;55;18

Speaker 1

Of your favorite memories of working here at.

00;04;00;08 - 00;04;01;00

Speaker 3

Probably the coolest.

00;04;01;00 - 00;04;01;29

Speaker 2

Thing is you get to meet.

00;04;01;29 - 00;04;05;19

Speaker 3

The people, so you realize very quickly that you're.

00;04;05;19 - 00;04;06;00

Speaker 2

Only a.

00;04;06;00 - 00;04;08;13

Speaker 3

Couple of maybe a health issue.

00;04;08;13 - 00;04;09;12

Speaker 2

Or maybe a bad.

00;04;09;12 - 00;04;10;11

Speaker 3

Decision.

00;04;10;11 - 00;04;11;24

Speaker 2

Or something like that, one.

00;04;11;24 - 00;04;12;13

Speaker 3

Step away.

00;04;12;13 - 00;04;16;19

Speaker 2

From being in a similar situation. So probably the thing that makes.

00;04;16;19 - 00;04;17;02

Speaker 3

The biggest.

00;04;17;02 - 00;04;21;20

Speaker 2

Difference to me is knowing how fortunate I am and how I've been, uh.

00;04;21;22 - 00;04;25;23

Speaker 3

Privileged. Whereas some other folks have, have struggled and.

00;04;25;23 - 00;04;26;12

Speaker 2

Been dealt a.

00;04;26;12 - 00;04;27;05

Speaker 3

Really difficult.

00;04;27;05 - 00;04;30;16

Speaker 2

Hand But meeting the people, I mean, Mikey is one.

00;04;30;16 - 00;04;32;02

Speaker 3

Of the people that, uh.

00;04;32;17 - 00;04;36;10

Speaker 2

I know well, he's become my friend, actually. We helped him find his mother.

00;04;36;10 - 00;04;37;04

Speaker 3

A few years ago.

00;04;37;04 - 00;04;40;20

Speaker 2

He had been separated from his mother when he was, I think, nine years.

00;04;40;20 - 00;04;41;00

Speaker 3

Old.

00;04;41;18 - 00;04;42;28

Speaker 2

And, um, he's 50.

00;04;42;28 - 00;04;46;03

Speaker 3

Two years old now. So it was quite a, quite a big deal.

00;04;46;03 - 00;04;56;21

Speaker 2

For him to find his mother again. Then there's another gentleman who I always remember is, um, named Hossein, who's an, uh, an Iranian professor.

00;04;56;27 - 00;04;57;07

Speaker 3

He always.

00;04;57;07 - 00;05;01;10

Speaker 2

Dresses very nicely in a suit jacket and so forth, but he's the most.

00;05;01;10 - 00;05;01;28

Speaker 3

Appreciative.

00;05;01;28 - 00;05;07;02

Speaker 2

Person. He'll come up and, uh, thank you. Over and over. He'd come up and kiss me on the.

00;05;07;02 - 00;05;07;22

Speaker 3

Shoulder to.

00;05;07;22 - 00;05;08;20

Speaker 2

Thank me for.

00;05;09;04 - 00;05;12;20

Speaker 3

The services that we provide here. So that's incredibly rewarding.

00;05;14;14 - 00;05;16;24

Speaker 4

Yeah, yeah. Um.

00;05;19;08 - 00;05;27;17

Speaker 1

Where did you do anything before hand that led you to work on nothing?

00;05;27;19 - 00;05;31;06

Speaker 3

Food related like this, but I had been, uh, in the Big Brother.

00;05;31;06 - 00;05;34;09

Speaker 2

Program, and I had actually volunteered at Mountainview.

00;05;34;09 - 00;05;34;28

Speaker 3

High as.

00;05;35;22 - 00;05;36;14

Speaker 2

The Mentor Tutor.

00;05;36;14 - 00;05;37;04

Speaker 3

Program.

00;05;37;04 - 00;05;37;07

Speaker 2

And.

00;05;37;09 - 00;05;38;22

Speaker 3

That's actually a lot of Vista.

00;05;39;07 - 00;05;40;12

Speaker 2

And I also was in the just.

00;05;40;12 - 00;05;41;26

Speaker 3

Read program at.

00;05;41;26 - 00;05;42;09

Speaker 2

Uh, Mountain.

00;05;42;09 - 00;05;43;27

Speaker 3

View High, which is.

00;05;43;27 - 00;05;44;26

Speaker 2

I guess, been dissolved.

00;05;44;26 - 00;05;47;12

Speaker 3

Now. But, um, yeah, so I volunteer there also.

00;05;48;02 - 00;05;51;09

Speaker 1

Um, can you elaborate a little bit on those programs?

00;05;52;00 - 00;05;52;21

Speaker 3

Well, just read.

00;05;52;21 - 00;05;54;09

Speaker 2

Isn't around anymore, but that's.

00;05;54;09 - 00;05;58;27

Speaker 3

Where we would, uh, help primarily people who.

00;05;58;27 - 00;06;03;12

Speaker 2

Were English learners that wasn't their first language to help them with their reading skills.

00;06;03;12 - 00;06;06;10

Speaker 3

So that they could complete high school and.

00;06;06;19 - 00;06;08;09

Speaker 2

Go on and hopefully find jobs.

00;06;08;09 - 00;06;08;29

Speaker 3

Afterward.

00;06;09;18 - 00;06;11;21

Speaker 2

And then the mentor tutor connection.

00;06;12;08 - 00;06;12;22

Speaker 3

Is.

00;06;12;23 - 00;06;15;12

Speaker 2

Um, a program where essentially you.

00;06;15;12 - 00;06;16;13

Speaker 3

Try to provide.

00;06;16;13 - 00;06;20;21

Speaker 2

Guidance and a good example and provide avenues.

00;06;20;21 - 00;06;26;28

Speaker 3

For students to grow and hopefully follow a good path so.

00;06;26;28 - 00;06;28;04

Speaker 2

That they can have a successful.

00;06;28;04 - 00;06;28;22

Speaker 3

Future.

00;06;30;27 - 00;06;42;09

Speaker 1

Yeah, that's really great work. Um, um, are you working on anything besides Mentor Tutor?

00;06;42;09 - 00;06;47;11

Speaker 2

I'm still doing that right now and the men are tutor connection, and I.

00;06;47;11 - 00;06;49;07

Speaker 3

Also help with a.

00;06;49;07 - 00;06;50;29

Speaker 2

Um, I haven't done this recently, but.

00;06;50;29 - 00;06;53;08

Speaker 3

There's a conversational.

00;06;53;14 - 00;06;54;05

Speaker 2

Program.

00;06;54;05 - 00;06;54;28

Speaker 3

Where you would.

00;06;56;04 - 00;06;59;18

Speaker 2

Sit with someone and just talk essentially to help them improve their English.

00;06;59;18 - 00;07;01;16

Speaker 3

Skills. There's a Turkish.

00;07;01;16 - 00;07;02;21

Speaker 2

Gentleman that I've.

00;07;02;22 - 00;07;04;22

Speaker 3

Uh, work with I've worked.

00;07;04;22 - 00;07;06;21

Speaker 2

With in the past. It's been a little while now due to.

00;07;06;21 - 00;07;08;13

Speaker 3

COVID, but we would sit.

00;07;08;13 - 00;07;11;23

Speaker 2

Together and really interested in catching up and finding out about.

00;07;11;29 - 00;07;12;13

Speaker 3

Turkey.

00;07;12;13 - 00;07;14;26

Speaker 2

And his background and how he came to the US and.

00;07;15;24 - 00;07;19;13

Speaker 3

Yeah, it's fascinating stuff and that's great.

00;07;21;27 - 00;07;25;03

Speaker 1

How are you in the future?

00;07;27;05 - 00;07;28;06

Speaker 3

Well, I think.

00;07;28;06 - 00;07;29;04

Speaker 2

It'll continue.

00;07;29;04 - 00;07;30;11

Speaker 3

Largely as it is.

00;07;30;11 - 00;07;44;04

Speaker 2

And there may be some expansions to the program right now. There's some talk about adding another day when we have showers. Right now we have showers on Wednesdays and Saturdays, which coincide with their their meal program days.

00;07;44;17 - 00;07;45;02

Speaker 3

And there's.

00;07;45;02 - 00;07;46;08

Speaker 2

Talk of adding another.

00;07;46;08 - 00;07;48;06

Speaker 3

Day of showers, which is.

00;07;48;27 - 00;07;51;26

Speaker 2

Obviously very much appreciated by the our homeless community.

00;07;51;26 - 00;07;52;07

Speaker 3

Here.

00;07;53;09 - 00;07;58;26

Speaker 2

Uh, beyond that, it's, it's kind of hard to tell. It kind of depends where the needs come, I think. And we'll try.

00;07;58;26 - 00;08;00;24

Speaker 3

To fill in as far.

00;08;01;03 - 00;08;02;17

Speaker 2

As we can and as we're.

00;08;02;17 - 00;08;06;22

Speaker 3

Able to help people out for whatever.

00;08;07;01 - 00;08;11;23

Speaker 2

Things come along in the future. We do have other things here. I should mention. We have haircuts sometimes.

00;08;11;23 - 00;08;13;00

Speaker 3

We have stylists.

00;08;13;00 - 00;08;13;17

Speaker 2

Who come here to.

00;08;13;17 - 00;08;14;11

Speaker 3

Give haircuts.

00;08;14;28 - 00;08;16;27

Speaker 2

Um, um, they do this for free.

00;08;16;27 - 00;08;17;12

Speaker 3

We have.

00;08;17;12 - 00;08;17;22

Speaker 2

Uh, a.

00;08;17;22 - 00;08;18;10

Speaker 3

Medical.

00;08;18;10 - 00;08;19;22

Speaker 2

Van. They were here on Wednesday.

00;08;19;22 - 00;08;22;15

Speaker 3

Actually to, uh, to give health checkups for people, just.

00;08;22;15 - 00;08;27;21

Speaker 2

Minor things. And then we had COVID vaccines and, uh, tests.

00;08;27;28 - 00;08;32;16

Speaker 3

We did have that as well. So we're kind of a little bit of.

00;08;32;22 - 00;08;33;27

Speaker 2

A little bit more than just.

00;08;34;07 - 00;08;36;01

Speaker 3

A soup kitchen, which is probably what.

00;08;36;01 - 00;08;38;01

Speaker 2

People think of Hope's Corner. As, you know, we've.

00;08;38;01 - 00;08;38;26

Speaker 3

Got the showers, the.

00;08;38;26 - 00;08;39;19

Speaker 2

Bikes and.

00;08;40;10 - 00;08;41;24

Speaker 3

Other services as well.

00;08;42;10 - 00;08;46;23

Speaker 2

And we do partner with another organization called the United Effort, and they help.

00;08;46;23 - 00;08;49;23

Speaker 3

As far as trying to get people.

00;08;49;23 - 00;08;54;25

Speaker 2

The benefits that they might have coming to them, like, uh, for veterans benefits or.

00;08;54;26 - 00;08;55;14

Speaker 3

Uh, food.

00;08;55;14 - 00;09;02;16

Speaker 2

Stamps, those kinds of things. Um, helping with housing to help them find housing. Um, they do a lot of things as well.

00;09;02;16 - 00;09;02;23

Speaker 3

So we.

00;09;02;23 - 00;09;04;19

Speaker 2

Partner with other organizations.

00;09;04;19 - 00;09;06;24

Speaker 3

Also to provide services.

00;09;23;04 - 00;09;27;08

Speaker 5

Uh, you had the nickname Mike. How do you get that?

00;09;28;24 - 00;09;29;07

Speaker 3

Yeah.

00;09;29;07 - 00;09;30;07

Speaker 2

Safeway. Mike came.

00;09;30;07 - 00;09;32;11

Speaker 3

About because I used to have when I first started.

00;09;32;11 - 00;09;33;00

Speaker 2

Helping here.

00;09;33;00 - 00;09;34;06

Speaker 3

I would go to.

00;09;34;06 - 00;09;36;14

Speaker 2

Um, with some of the other volunteers.

00;09;36;14 - 00;09;36;25

Speaker 3

Over to the.

00;09;36;25 - 00;09;37;19

Speaker 2

Safeway in Los.

00;09;37;19 - 00;09;38;07

Speaker 3

Altos.

00;09;38;24 - 00;09;39;16

Speaker 2

And we would pick.

00;09;39;16 - 00;09;44;09

Speaker 3

Up the day old bread, the bagels, the donuts and whatever else.

00;09;44;25 - 00;09;49;21

Speaker 2

And then we'd bring them back here and put them in bags. And then they would, we would hand them out at Saturday mornings.

00;09;50;03 - 00;09;53;02

Speaker 3

As part of our breakfast service. So I did that.

00;09;53;02 - 00;09;55;04

Speaker 2

And then, um, one of the.

00;09;56;05 - 00;09;56;25

Speaker 3

People who was.

00;09;56;25 - 00;10;01;20

Speaker 2

Working here somehow that became since I did that, it became Safeway Mike and it just kind of.

00;10;01;20 - 00;10;02;05

Speaker 3

Stuck.

00;10;02;20 - 00;10;04;28

Speaker 2

So that's kind of been my nickname for a while here.

00;10;08;15 - 00;10;11;26

Speaker 5

And is there a significance to the color of your.

00;10;13;04 - 00;10;13;27

Speaker 3

Uh, yeah.

00;10;13;27 - 00;10;16;16

Speaker 2

Today I'm the captain, so I'm.

00;10;16;16 - 00;10;17;08

Speaker 3

Supposedly the.

00;10;17;08 - 00;10;18;13

Speaker 2

Person who's in charge.

00;10;18;13 - 00;10;20;12

Speaker 3

Today. We have people with.

00;10;20;12 - 00;10;36;05

Speaker 2

Green aprons also, and those are the team leads. And so I'm supposedly in charge and if they have issues, they come to me and, uh, we have a bunch of volunteers that assigned each team lead. And, uh, yeah, it all just kind of works out. So whoever's in charge has the.

00;10;36;20 - 00;10;37;04

Speaker 3

The red.

00;10;37;04 - 00;10;39;09

Speaker 2

Apron. And today happens to be my.

00;10;39;09 - 00;10;39;22

Speaker 3

Day.

00;10;43;08 - 00;10;48;14

Speaker 5

And I guess that final question, how do you think it's going has changed since Kovac or.

00;10;50;05 - 00;10;54;27

Speaker 3

Well, we've expanded our services significantly before. We just had the Saturday Breakfast.

00;10;54;27 - 00;10;55;27

Speaker 2

And then we added.

00;10;55;27 - 00;10;56;23

Speaker 3

Uh, what was.

00;10;56;23 - 00;10;59;13

Speaker 2

Originally a Wednesday lunch, which has become a Wednesday.

00;10;59;13 - 00;11;00;12

Speaker 3

Breakfast due to.

00;11;00;12 - 00;11;05;26

Speaker 2

Scheduling in the kitchen. And then we also added, I mean, right now we've got, we're eating.

00;11;05;26 - 00;11;06;22

Speaker 3

Outdoors.

00;11;07;00 - 00;11;08;02

Speaker 2

Or providing the food.

00;11;08;02 - 00;11;09;29

Speaker 3

Outdoors as opposed.

00;11;09;29 - 00;11;10;28

Speaker 2

To in the sanctuary.

00;11;10;28 - 00;11;13;00

Speaker 3

Here where we, the guests choose to be able to.

00;11;13;00 - 00;11;20;29

Speaker 2

Sit around tables and chat and socialize. So that's one thing we really miss, but we've continued to serve. We haven't missed any service.

00;11;20;29 - 00;11;22;05

Speaker 3

Days due to COVID.

00;11;22;27 - 00;11;26;06

Speaker 2

We took some significant measures to make sure.

00;11;26;06 - 00;11;26;20

Speaker 3

That our.

00;11;26;20 - 00;11;27;19

Speaker 2

Volunteers, we had.

00;11;27;19 - 00;11;28;05

Speaker 3

A core set.

00;11;28;05 - 00;11;29;04

Speaker 2

Of volunteers that.

00;11;29;04 - 00;11;30;23

Speaker 3

We we uh.

00;11;31;21 - 00;11;35;20

Speaker 2

Had them do most of the work during the pandemic and it's opened up now.

00;11;35;20 - 00;11;39;05

Speaker 3

But, uh, there are quite a few hardcore people who.

00;11;39;05 - 00;11;40;06

Speaker 2

Would come pretty much every.

00;11;40;06 - 00;11;41;25

Speaker 3

Other Saturday for.

00;11;42;12 - 00;11;44;15

Speaker 2

Months. And um.

00;11;45;07 - 00;11;46;22

Speaker 3

But we did add a drive thru.

00;11;47;00 - 00;11;47;26

Speaker 2

Line so.

00;11;47;26 - 00;11;48;26

Speaker 3

People, especially older.

00;11;48;26 - 00;11;53;29

Speaker 2

Folks who aren't able to get around so well, they can drive through and just pick up their meal and go in their car.

00;11;54;16 - 00;11;56;05

Speaker 3

And uh, we have the walk up.

00;11;56;05 - 00;11;57;19

Speaker 2

Line which we have now.

00;11;57;19 - 00;11;59;25

Speaker 3

Outside along the, the sidewalk here.

00;12;00;25 - 00;12;02;09

Speaker 2

Um, and then we start.

00;12;02;09 - 00;12;03;12

Speaker 3

The RV as we deliver.

00;12;03;12 - 00;12;03;23

Speaker 2

Meals.

00;12;03;23 - 00;12;05;07

Speaker 3

To our available RV.

00;12;05;07 - 00;12;06;03

Speaker 2

Locations.

00;12;06;28 - 00;12;07;24

Speaker 3

There are four.

00;12;07;25 - 00;12;18;01

Speaker 2

Locations around mountain View where we deliver meals on both Wednesdays and Saturdays.
And then we also provide meals on Saturdays only to the.

00;12;18;01 - 00;12;18;17

Speaker 3

Day worker.

00;12;18;17 - 00;12;19;20

Speaker 2

Center of Mountain View.

00;12;20;11 - 00;12;21;14

Speaker 3

So those are all.

00;12;21;14 - 00;12;22;17

Speaker 2

Additions that we've made.

00;12;22;17 - 00;12;25;14

Speaker 3

So for a while we had to close the showers.

00;12;25;14 - 00;12;26;04

Speaker 2

Down because.

00;12;26;04 - 00;12;26;20

Speaker 3

Of COVID.

00;12;26;20 - 00;12;28;21

Speaker 2

And that was kind of a shame. But um.

00;12;29;10 - 00;12;30;22

Speaker 3

Due to the situation.

00;12;30;22 - 00;12;32;17

Speaker 2

With being in an enclosed area and so.

00;12;32;17 - 00;12;33;21

Speaker 3

Forth, we had to do that.

00;12;34;11 - 00;12;42;18

Speaker 2

But uh, now we've opened a, they've been open for I think about a year, almost a year now again. And um, so yeah, there's some changes along the way.

00;12;42;28 - 00;12;46;17

Speaker 3

We also have to provide to go so everything.

00;12;46;17 - 00;12;47;24

Speaker 2

Instead of having plates.

00;12;47;24 - 00;12;49;26

Speaker 3

Like we used to have where people could sit down.

00;12;49;26 - 00;12;50;06

Speaker 2

We have.

00;12;50;08 - 00;12;53;01

Speaker 3

To go boxes like you would get at a takeout restaurant.

00;12;53;24 - 00;12;57;00

Speaker 2

And you know, some other consumables like.

00;12;57;00 - 00;12;59;10

Speaker 3

That. Uh, cups, paper.

00;12;59;10 - 00;13;04;15

Speaker 2

Cups and things like that, which we didn't always have in the past. So yeah, it's changed a bit.

00;13;07;17 - 00;13;12;25

Speaker 3

But thank you so much for your time. Sure hope that was okay. Yeah. All right.